

## SALES. MARKETING. MERCHANDISING. PROMO. LOGISTICS.



# 01/who are we

## **ABOUT US**

#### WHO ARE WE

We are an INTERNATIONAL distribution company that offers a wide variety of SERVICES for FMCG BRANDS.

#### WE OFFER

We offer PAN-BALTIC SALES SOLUTIONS through ONE COMPANY.

众人 1 contact

DISTRIBUTION THROUGH ONE COUNTRY

MARKETS

3

## **WE STRIVE**

#### **MISSION**

We represent & develop FMCG BRANDS to bring them closer to CONSUMER.

- We help brand owners to connect with consumers.
- Positive emotions in all touchpoints between brand and consumer.
- Best global practices and local know-how.

#### VISION

First choice for Pan-Baltic representation of FMCG BRANDS.

 We want to be seen by our partners as the best option to take care about brands in Baltic region.



EMOTIONS BETWEEN BRAND AND CONSUMER

## **OUR VALUES**

#### **EXCELLENCE:**

- ✓ We seek to be the best in everything we do.
- ✓ Clear KPIs to measure progress.
- ✓ Continuous improvement & learning.

#### **COOPERATION:**

- ✓ "Open-cards" approach.
- Pro-activeness and flexibility.
- We seek to create "win-win" situation between our company, partners and customers.

#### SOCIAL RESPONSIBILITY:

- ✓ Sustainability is a part of our daily routine.
- ✓ We educate our employees.
- ✓ We engage in real projects.
- ✓ We care about socially sensitive groups.



## **STRENGTHS OF EUGESTA**

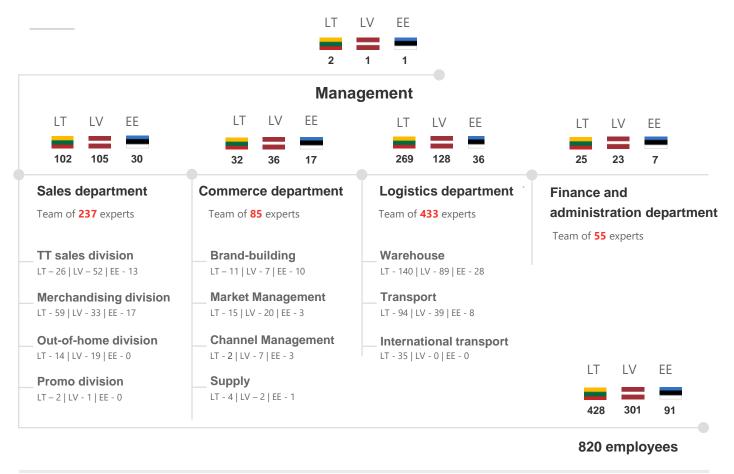
- Distribution in 3 MARKETS: Lithuania, Latvia and Estonia.
- Synergy via 360° SERVICE in the hands of one company: sales, marketing, merchandising, promo events, logistics.
- ✓ 1 CONTACT. 1 CONTRACT. 1 STANDARD.
- Successful long-term experience of distributing for GLOBAL BRANDS.
- ✓ A TEAM to take care of your products.
- TAILOR-MADE SOLUTIONS for our clients and customers.



### 360° service

SALES, MARKETING, MERCHANDISING, PROMO EVENTS, LOGISTICS.

## **STRUCTURE**



## **MAIN FIGURES**

	LITHUANIA	LATVIA	ESTONIA
Year established	1992	1996	2008
Annual turnover	€92 mil	€66 mil	€27 mil
# of partners	94	64	65
# of orders*	350.000	269.000	80.000
# of kgs collected*	34,4 mil	18,7 mil	7,4 mil

\*per 2018 year

## **DISTRIBUTION NETWORK**

	LT	LV	EE	
				TOTAL
Hypermarkets	30	33	34	97
Large supermarkets	209	73	68	350
Small supermarkets	335	265	278	878
Superettes	289	555	182	1.026
Groceries	1.291	1.448	473	3.212
Convenience & kiosks	1.920	330	128	2.378
Petrol stations	575	360	250	1.185
Wholesalers	136	76	52	264
Household / perfume / DYI stores	421	303	9	733
Pharmacies / hospitals	273	80	6	359
Offices	221	374	2	597
HoReCa	651	906	127	1.684
Other specialised	63	474	259	796
TOTAL	6.414	5.277	1.868	13.559

The network covers the whole territory of the countries.

## LOGISTICS

	LT	LV	EE	
				TOTAL
Warehouse terminals, pcs.	2	1	1	4
Warehouse area, m <sup>2</sup>	26.082	12.400	8.700	47.182
Refrigerated warehouse area, m <sup>2</sup>	1.900	600	820	3.320
Excise warehouse area, m <sup>2</sup>	0	300	250	550
Cargo vehicles, pcs.	56	39	7	102
Implemented WMS	¥	~	~	
Implemented TMS	¥	~	~	
International cargo vehicles, pcs.		Total: 26		







#### **BRAND-BUILDING**

We are ready to take full care of your brand!

- Long term strategies and plans.
- Development and support.

#### **CHANNEL MANAGEMENT**

A service covering particular sales channels.

#### MARKET MANAGEMENT

The process of managing the sales cycle covering a whole market.

- Estimation of market potential.
- ✓ Key account negotiations in Baltic countries.
- Marketing plans and implementation.
- Forecasting and supply management.
- Efficiency evaluations.



## HORECA

#### **WE OFFER**

- ✓ Hosting services for office employees and guests.
- ✓ Coffee solutions: equipment, maintenance.
- Solutions for alcohol drinks: beer equipment, as well as maintenance and quality control.
- ✓ Sommelier service for HoReCa customers.

#### **OUR BENEFITS**

- Our own coffee and alcohol experts: baristas and sommeliers.
- ✓ Our own team of equipment engineers.



## MARKETING

#### **WE OFFER**

- ✓ Pan-Baltic brand-marketing strategies.
- ✓ ATL and BTL projects.
- ✓ Social media communication.
- Design and production of advertising materials.
- Efficiency evaluations.
- Media purchasing.
- ✓ Tailor-made solutions.

#### **OUR BENEFITS**

- ✓ Brand-building experience through cooperation with different brands.
- ✓ Opportunity to quickly transfer best practices from market to market.





## UŽSIGRŪDINK IŠŠŪKIAMS!

Full brand strategy, visuals, creative idea, media



**Category management projects** 

## MERCHANDISING

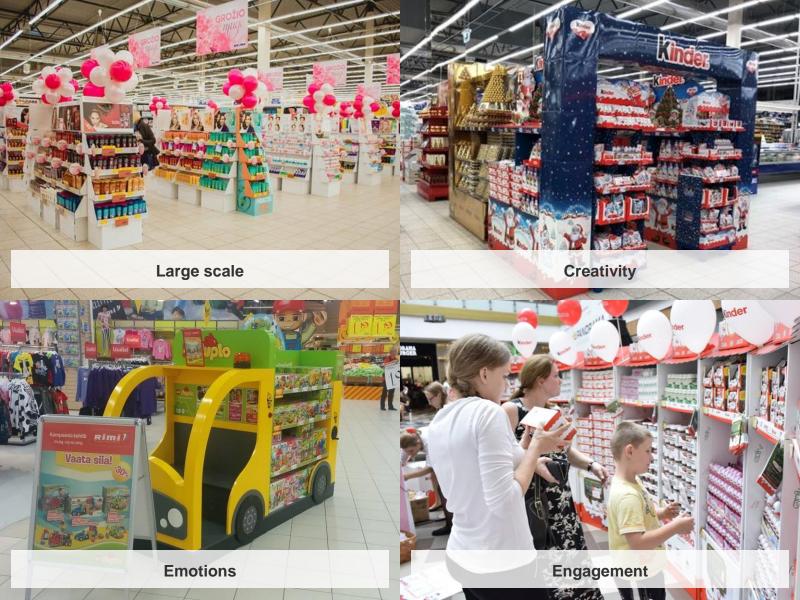
#### **WE OFFER**

- Pan-Baltic merchandising services.
- Implementation of large-scale campaigns.
- ✓ Fast implementation.
- Reports from stores.
- Extra visibility through POS material and secondary placements.

#### **OUR BENEFITS**

- Experienced and well-trained team.
- Dedicated team for individual projects.
- Regular visits (top shops are visited every day).
- Strict quality control according to agreed KPIs (stock, price, product, place).





## **PROMO EVENTS**

#### **WE OFFER**

- Pan-Baltic sales-promotion ideas and implementation.
- ✓ Project-based educated people.
- ✓ Solutions for trade and public places.
- Reports from events.

#### **OUR BENEFITS**

- Promo events are small celebrations with story behind, emotions and a positive atmosphere.
- Strict quality control: coordinators, merchandisers and mystery shoppers.



PROMO CAN BOOST YOUR SALES Effective

It's Valdo Time!

ALD

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#### Every event is a festival

**Kinder** 

Kinde

ija.lt

Kinder Chocolate

Presentations, tastings and events

VALDO

**Creative solutions** 

## LOGISTICS

#### **WE OFFER**

- ✓ Pan-Baltic logistics services.
- ✓ Third-party logistics services (3PL).
- ✓ Value-added services: labelling, promo packaging.

#### **OUR BENEFITS**

- Warehouses and vehicles with ambient and chilled storage.
- Supply-accuracy management.
- ✓ Transport-management system.
- Activity-based cost structure.



AND CHILLED LOGISTIC SOLUTIONS



Well-developed structure for ambient and chilled logistic solutions

## **INTERNATIONAL LOGISTICS. JSC ARMAVISTA**

ARMAVISTA is international transportation company owned by EUGESTA since 2019. This reinforced and enriched EUGESTA services package to ensure full supply chain expertise.

#### **ARMAVISTA OFFERS**

- International cargo transportation and forwarding services.
- ✓ Vehicles between Europe and CIS countries.
- Clearance of documents and cargo insurance services.

#### **ARMAVISTA BENEFIT**

- Ambient and chilled transportation solutions.
- ✓ 98% on time loading and unloading
- ✓ 100 % accuracy in document administration.
- ✓ 24 hour transport surveillance program.



MAINTAINING EUGESTA COMPANY VALUES AND EXPERTICE



## **TAILOR MADE SOLUTIONS**

We understand one size does not fit all and develop a number of tailor made solutions for our partners:

- Solutions customized for your business model.
- ✓ Solutions for particular channels / part of market.
- Solutions for products that require specific approach.

### We are flexible

SPECIFIC PROJECTS REQUIRE SPECIFIC APPROACH



## **KEY PERFORMANCE INDICATORS**

We follow set KPI system to measure what we do and how we do as well as conclude with key learnings for your business sustainable development.

#### KPI EVALUATES

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<b>BUSINESS PERFORMANCE</b>	PRODUCT POSITIONING	PROMO EXECUTION
Sales development YTD	Brand shelf space	Promo strike
Stock level	SKU shelf space	Promo budget % of sales
Distribution	SKU facings	ROI evaluation
Supply accuracy level		Promo sales share

## **PAN-BALTIC PARTNER**

We have a proven model to work with Pan-Baltic projects:

- Full business development in 3 markets through 1 standard and 1 solution.
- 1 contract approach.
- Unified brand development strategies.
- Unified reporting and KPI evaluation systems.
- ✓ Inter countries know-how and experience sharing.
- Quick and efficient markets comparison.
- 1 delivery point and stock cross sharing.

## We are ONE

SOLUTION FOR YOUR BUSINESS DEVELOPMENT IN BALTICS

# 03/we care

## **SUSTAINABILITY**



#### Social responsibility

Comfortable work place, motivation system, staff training, open communication, care for socially sensitive groups.



#### **Environmental responsibility**

Environmental education of employees, nature-conservation and cleaning programmes, compensation programmes for damage to nature.



#### **Resource management**

Paper, electricity, fuel, waste management.

## Together with our partners, we can create a sustainable environment.

# 04/our partners



#### **HOUSEHOLD & COSMETICS:**





















#### **CHILLED PRODUCTS:**



FERRER



SAVENCIA

FROMAGE & DAIRY













#### **GROCERY**:





#### ALCOHOL:





#### **OUT OF HOME:**









#### LOGISTICS:





## TOGETHER WE CREATE UNIQUE STORY OF SUCCESS